

1 Q. **RE: p. B-112** Provide copies of communications from the equipment
2 manufacturer indicating that the equipment is obsolete and will no longer be
3 supported.

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6 A At the time of Hydro's budget application, it was understood that the vendor's
7 equipment support was to end by 2004. The vendor has since indicated that
8 they will support the equipment to the end of 2006, as noted in the attached
9 e-mail.

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11 However, this equipment is required in 2005, for the reasons described in the
12 response to IC-29 NLH.

"Tully, Tad"
<tadtully@doble.com
>

09/20/2004 11:25
AM

To:"Ruth, Wayne" <wruth@nlh.nf.ca>
cc:"Maritime Sales Ltd.-Gerard Murphy" <marsales@nfld.net>, "Pompeo, Joe" <jpompeo@doble.com>, "Beyer, Robert" <Rbeyer@doble.com>
Subject: F2000 Product Support

Wayne,

I got an email from Joe Pompeo about you inquiry of the end of support for the F2000 product line. This family of products includes the F2100, F2200, F2500, F2300, F2350 & F2410 models and the support ends on December 31, 2006.

We continue to support these models as a result of a trade-in program, which provides us with replacement parts, that are no longer available. We offer \$3,000.00 for and F2500 model and \$2000.00 for the F2100, F2200, F2300 & F2350 models. These trade-in amounts are applied towards the purchase of a new F6150 model. However, the maximum allowable trade-in, per F6150 is three units of F2100, F2200, F2500, F2300 or F2350. This trade-in program is available through the end of the year (2004), but may be extended to mid- 2005, as we are at a satisfactory level for spare parts at this time.

If you are interested in participating in this trade-in program, please contact me. Thank you for you continued support of our products.

T2

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