

1 Q. (Reference 2017 GRA Volume I, page 1.19) It is stated (lines 1 to 2) “*Since 2014,*
2 *Hydro’s End Consumer performance for SAIFI and SAIDI has improved by*
3 *approximately 75% and 77%, respectively.*” How did the year 2014 rank it terms of
4 Hydro’s reliability performance over the past 25 years; i.e., the fifth worst year in
5 the past 25 years?

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8 A. 2014 ranked as the worst year since 1995 in terms of SAIFI and SAIDI. Data prior to
9 1995 is unavailable.