

1 Q. (Reference response to CA-NLH-99) What public awareness programs has Hydro
2 and Newfoundland Power implemented to assist customers with decisions relating
3 to net metering opportunities? For example, has Hydro or NP published
4 representative costs of rooftop solar and wind turbine installations and estimated
5 pay-back periods at today's rates in different areas of the Province? Has Hydro or
6 Newfoundland Power forecast payback periods for rooftop solar and wind turbine
7 installations at rates post Muskrat Falls?

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10 A. In an effort to promote awareness of Hydro's new Net Metering Program, several
11 customer communications pieces were developed and published prior to the July 1,
12 2017 program launch. These communications include: a net metering webpage (a
13 link to which is displayed on the front page of Hydro's website
14 <https://www.nlhydro.com/net-metering/>); a Frequently Asked Questions
15 document; a customer bill insert; and posts to Hydro's Twitter and Facebook social
16 accounts. In addition, Hydro created an interconnection guidelines document which
17 outlines the minimum requirements for safe and effective operation of small scale
18 generation interconnected with Hydro's distribution systems. This is also available
19 on Hydro's website.

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21 Hydro has not published any costs of rooftop solar and wind turbine installations, or
22 any estimated payback periods for same. It is Hydro's understanding that
23 Newfoundland Power also has not published this information.