

1 Q. In relation to CA-NLH-134, has Hydro management now taken steps to reduce all
2 overtime?

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5 A. Hydro has taken steps to reduce overtime. There is an ongoing effort by Hydro to
6 manage the amount of overtime, including: introduction of new measures to
7 monitor overtime throughout the year; a review of the application of overtime
8 compensation policy and actions to capture areas of improvement; implementation
9 of targeted attendance support programs; and, a decrease in Hydro's operating
10 overtime budgets included in its Test Years.