

1 Q. In response to CA-NLH-027, Hydro has indicated that it has not surveyed its  
2 customers as to their preference between using either fuel cost savings due to off-  
3 island purchases of electricity for rate mitigation in 2018 and 2019 or using those  
4 savings for post-Muskrat Falls mitigation. If Hydro did survey its customers, and the  
5 survey indicated that Hydro’s customers did want the fuel cost savings to reduce  
6 the 2018-2019 rates, would Hydro use those results to use the fuel savings to  
7 reduce the 2018-2019 rates?

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10 A. Hydro values the opinions of its customers and the insight that customer research  
11 can provide. A survey into customer preferences regarding fuel cost savings from  
12 off-island purchases could be conducted. Hydro believes that this present matter  
13 can be well addressed in the present proceeding, which includes intervenors  
14 representing a range of customers.