

1 Q. **Volume 1 (1<sup>st</sup> Revision), Chapter 1: Corporate Overview**

2 How does Hydro plan to educate and inform customers and stakeholders on the  
3 projected rate impacts indicated in NP-NLH-005? Please provide any related  
4 communications plans. (Volume I (1st Revision), Chapter 1: Corporate Overview)

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7 A. Hydro has been advised that Nalcor Energy, the project proponent, will publicly  
8 communicate overall projections of customer rate impacts when the project is  
9 complete, final project costs are confirmed, and resulting impacts on electricity  
10 rates are fully understood, including potential rate mitigation efforts.

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12 Once the costs to be recovered from Hydro's customers are determined and a cost  
13 allocation process is in place, Hydro will communicate with its customers on its  
14 proposals to change rates to provide the required cost recovery.