

1 Q. **Volume 1 (1st Revision), Chapter 3: Operations**

2 Please provide revised tables for Table 3-2 End Consumer Performance for the
 3 years 2007-2016 for each of (i) the Island Interconnected System, including both
 4 Newfoundland Power and Hydro customers, (ii) Hydro’s rural interconnected
 5 customers, (iii) the Labrador Interconnected System, and (iv) Hydro’s Rural Isolated
 6 Systems. (Volume I (1st Revision),
 7 Chapter 3: Operations, Page 3.9)

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10 A. The revised Table 3-2 End Consumer Performance including the years 2007 to 2016:
 11 (i) for the Island Interconnected System, including both Newfoundland Power and
 12 Hydro customers is as follows:

Table 3-2 (i) End Consumer Performance - Island Interconnected System

	2007	2008	2009	2010	2011	2012	2013 ¹	2014 ²	2015	2016
SAIFI	1.12	0.94	0.68	0.48	0.51	0.97	1.82	4.89	1.56	1.08
SAIDI	1.16	1.31	0.58	0.89	1.82	1.46	7.83	9.70	1.91	2.03

¹ This includes the January 2013 Winter Storm which contributed 0.82 to End Consumer SAIFI and 5.26 to End Consumer SAIDI

² This includes the January 2014 Events which contributed 3.43 to End Consumer SAIFI and 7.71 to End Consumer SAIDI

1 (ii) Hydro’s rural interconnected customers is as follows:

**Table 3-2 (ii) Distribution Performance (Planned and Forced Outages)
 Hydro's Rural Interconnected System**

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
SAIFI	6.12	4.83	4.14	2.86	5.56	3.92	5.72	6.22	6.75	6.58
SAIDI	8.76	7.4	11.22	6.11	17.64	8.11	20.52	18.68	18.24	16.57

2 (iii) the Labrador Interconnected System is as follows:

**Table 3-2 (iii) Distribution Performance (Planned and Forced Outages)
 Labrador Interconnected System**

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
SAIFI	11.47	7.07	7.24	3.85	8.17	5.44	8.74	9.76	10.48	5.06
SAIDI	11.49	4.75	24.99	6.32	11.34	9.28	28.56	26.48	28.81	10.62

3 (iv) Hydro’s Rural Isolated Systems is as follows:

**Table 3-2 (iv) Distribution Performance (Planned and Forced Outages)
 Hydro's Rural Isolated System**

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
SAIFI	6.99	8.31	7.38	8.22	6.59	7.88	6.09	10.78	8.55	6.85
SAIDI	8.65	13.42	6.67	8.71	6.50	9.67	6.26	15.61	12.25	8.85