

1 Q. **Volume 1 (1st Revision), Chapter 3: Operations**

2 Please provide revised tables for *Table 3-4 Distribution Performance (Planned and*
 3 *Forced Outages) – All Regions* for the years 2007-2016 for each of Hydro’s (i) rural
 4 interconnected customers, (ii) Labrador Interconnected customers, and (iii) rural
 5 isolated customers, that includes a comparison to the national CEA average.

6 (Volume I (1st Revision),
 7 Chapter 3: Operations, Page 3.10, Table 3-4)

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10 A. The revised Table 3.4 Distribution Performance (Planned and Forced Outages) –
 11 All Regions for the years 2007-2016 for Hydro’s:

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13 (i) Rural Interconnected Customers is provided in Table 3-4 (i).

**Table 3-4 (i) Distribution Performance (Planned and Forced Outages)
 Hydro's Rural Interconnected System**

SAIFI	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Hydro	6.12	4.83	4.14	2.86	5.56	3.92	5.72	6.22	6.75	6.58
CEA Average¹	2.68	2.76	2.31	2.54	2.97	2.83	2.94	2.67	2.62	3.71
SAIDI	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Hydro	8.76	7.4	11.22	6.11	17.64	8.11	20.52	18.68	18.24	16.57
CEA Average¹	7.29	8.56	5.31	7.00	7.50	5.61	9.83	7.81	6.26	7.08

¹ CEA Region 2 is used for all tables.

- 1 (ii) Labrador Interconnected Customers is provided in Table 3-4 (ii).

**Table 3-4 (ii) Distribution Performance (Planned and Forced Outages)
 Labrador Interconnected System**

SAIFI	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Hydro	11.47	7.07	7.24	3.85	8.17	5.44	8.74	9.76	10.48	5.06
CEA Average¹	2.68	2.76	2.31	2.54	2.97	2.83	2.94	2.67	2.62	3.71
SAIDI	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Hydro	11.49	4.75	24.99	6.32	11.34	9.28	28.56	26.48	28.81	10.62
CEA Average¹	7.29	8.56	5.31	7.00	7.50	5.61	9.83	7.81	6.26	7.08

- 2 (iii) Rural Isolated Customers is provided in Table 3-4 (iii).

**Table 3-4 (iii) Distribution Performance (Planned and Forced Outages)
 Hydro's Rural Isolated System**

SAIFI	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Hydro	6.99	8.31	7.38	8.22	6.59	7.88	6.09	10.78	8.55	6.85
CEA Average¹	2.68	2.76	2.31	2.54	2.97	2.83	2.94	2.67	2.62	3.71
SAIDI	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Hydro	8.65	13.42	6.67	8.71	6.5	9.67	6.26	15.61	12.25	8.85
CEA Average¹	7.29	8.56	5.31	7.00	7.50	5.61	9.83	7.81	6.26	7.08