

1 Q. **Volume 1 (1st Revision), Chapter 3: Operations**

2 Travel costs have increased from \$2.0 million in 2016 to \$2.8 million in the 2019
3 test year, or 40%. Please fully explain the reasons for this increase. (Volume I (1st
4 Revision), Chapter 3: Operations, Schedule 3-IX)

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7 A. In 2016, travel was reduced to include business critical travel only, including the
8 elimination of travel costs associated with conferences and training, reduced site
9 visits, and management related initiatives. Please refer to Hydro's response to PUB-
10 NLH-054.