

1 Q. Further to response to Request for Information NP-NLH-031:

2

3 Software Support & Maintenance related to the Business System Fee are forecast to
4 increase from \$537,000 in 2017 to \$1,023,000 in 2018T. Please provide full details
5 of this \$486,000 increase, together with a full business justification for the
6 requirement for the increase.

7

8

9 A. Please refer to Table 1 for details regarding the increase in Software Support and
10 Maintenance related to the Business System Fee from \$537,000 in 2017 to
11 \$1,023,000 in the 2018 Test Year.

(rest of page left intentionally blank)

Table 1 Software Support and Maintenance Related to Business System Fee Increase 2017 Forecast to 2018TY

Software	2017 Forecast	2018 Test Year	Variance	Explanation
JD Edwards EnterpriseOne Migration Project Incremental Maintenance	68	211	143	Support and maintenance on additional application modules required under JDE Migration.
Security Software for JD Edwards EnterpriseOne Application and Related Hardware	129	196	67	Compliance monitoring, network security, and anti-virus software maintenance for new iSeries server required for JDE migration, as well as security software for development and maintenance of a role based security model for JDE.
Budgeting and Forecasting software	76	77	1	Support and maintenance for new Planning, Budgeting, and Forecasting software.
Treasury Software	34	158	124	Software to facilitate Treasury functions, such as cash flow management and bank reconciliations, which are primarily manual.
Risk/Audit Management Software	30	141	111	Software to facilitate Risk and Audit Management functions.
Information Management	200	240	40	Support and maintenance costs associated with Electronic Document Management Software Licenses being acquired as part of the Information Management Program.
Total Software Support and Maintenance¹	537	1,023	486	
Hydro's share of costs	273	520	247	

¹ Costs represent the full Software Support and Maintenance costs for the Program and not the allocated Hydro share. Please refer to Hydro's response to NP-NLH-031 for allocation to Hydro.