

- 1 Q. Has Hydro participated in other projects whose costs are borne, in whole or in part, by
 2 Hydro's customers as part of a shared services offering led by Nalcor? If so, please identify
 3 these projects.
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- 6 A. Table 1 shows projects which have been led by Nalcor with Hydro's participation as part of
 7 Nalcor's shared services offering. Prior to Hydro's corporate reorganization in 2016, these
 8 projects and services were provided directly by Hydro; however, during the corporate
 9 reorganization the function of Information Technology and Information Systems was
 10 moved to Nalcor.

Table 1: Nalcor's Shared Service Programs

Nalcor's Shared Service Programs
Core IT Infrastructure
Cyber Security
Minor Enhancements
Desktop Transformation
IT Recovery Site Infrastructure
Peripheral Replacement
Performance Testing and Static Code Analysis