

1 Q. **2017 General Rate Application - Operations**  
2 Page 3.34, footnote 72 – Provide a detailed explanation of the increase of \$3.3  
3 million in other operating costs in 2017.

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A. Please refer to Table 1:

**Table 1: Details Pertaining to Increase in 2017 Operating Costs Compared to  
2016 Actual Costs**

<b>Particulars</b>	<b>Amount (\$millions)</b>
Software <sup>1,2</sup>	\$0.9
Consulting costs - Conservation and Demand Management Initiatives (CDM) <sup>3,4</sup>	0.9
Insurance <sup>5</sup>	0.5
Travel	0.5
Training	0.3
Various	0.2
<b>Total</b>	<b>\$3.3</b>

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<sup>1</sup> Includes \$0.6 million of costs that were grouped in Cost Allocations in 2016.

<sup>2</sup> Consulting costs referenced on page 3.34, footnote 72 of the 2017 GRA evidence includes costs in the professional services category which includes software and consulting.

<sup>3</sup> All costs associated with the CDM program are deferred and recovered through rate rider.

<sup>4</sup> Refer to footnote Number 2.

<sup>5</sup> Please refer to Hydro's response to NP-NLH-070.