

1 Q. **Reference: Evidence, page 5, lines 14-20**

2 Describe the current information management program used by Hydro. In the response
3 include the date it was implemented, the cost at implementation and the capital and
4 operating amounts spent since on the program.

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7 A. Prior to the Information Management (“IM”) Program launch there were no modern or
8 standard IM practices being used by Newfoundland and Labrador Hydro (“Hydro”). An IM
9 Capacity Assessment was completed for Nalcor and its subsidiaries including Hydro in 2015,
10 resulting in the launch of the IM Program in the fourth quarter of 2016. The purpose of the
11 IM Program is to deliver, support and promote shared IM services to all Nalcor lines of
12 business and subsidiary companies, including Hydro, and ensure we are compliant with
13 business and legislative requirements. The services provided include:

- 14 • Policy development;
- 15 • Advisory services;
- 16 • Education & awareness;
- 17 • IM tools & technologies (e.g., classification plan, inventories, retention & disposal
18 schedules; document management system); and
- 19 • Day to day operational IM functions such as records center management and
20 offsite records storage.

21

22 Hydro has dedicated IM resources that liaise with the Corporate IM Team and directs IM-
23 related work within Hydro’s operating units.

24

25 Table 1 provides an overview of Hydro’s share of capital and operating costs incurred for
26 the IM Program to December 31, 2018.

Table 1: Information Management Program Costs and Hydro's Share to Date

	Nalcor Cost 2017	Nalcor Cost 2018	Total Nalcor Cost to Date	Hydro's Share
Operating ¹	466,258	391,935	858,193	212,745
Capital	0	50,889	50,889	218
Nalcor Total	466,258	442,824	909,082	212,963

	Hydro Cost 2017	Hydro Cost 2018	Total Hydro Cost to Date	Hydro's Share
Hydro IM Resources ¹	31,769	121,539	153,308	153,308

¹ Includes employee salaries & benefits.