

- 1 **Q. What steps will be taken by Newfoundland Power to ensure that the administrative**
2 **burden on customers is not a barrier to market entry. For example, will**
3 **Newfoundland Power establish the equivalent of a one-stop shop so that a single**
4 **point of contact is assigned to each net metering applicant to see the project through**
5 **from initiation to implementation including conclusion of the interconnection**
6 **agreement, thus easing the administrative burden on applicants?**
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- 8 A. Newfoundland Power will take steps to ease the administrative process that will be
9 established to approve customer applications for the net metering service option.
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- 11 The processing, review and approval of customer net metering applications and
12 Interconnection Agreements will be coordinated by a single department at Newfoundland
13 Power. The department will have the necessary skills to evaluate and process
14 applications in a timely manner. Newfoundland Power also plans to utilize established
15 customer service processes to schedule net metering interconnections.