

1 **Q. Please provide current and projected staffing levels for each Newfoundland Power**
2 **field and power production entity.**

3
4 A. Current staffing levels for each Newfoundland Power service area are provided in
5 response to Information Request PUB-NP-032. In addition, staffing levels for each area
6 office and generation work unit are included on the maps provided in responses to
7 Information Requests PUB-NP-050 and PUB-NP-051, respectively.

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9 The Company's projected staffing levels are outlined in its Labour Forecast, provided as
10 Attachment A in response to Information Request PUB-NP-054. The forecast shows
11 that, in 2019, Newfoundland Power plans to hire 4 Power Line Technician Apprentices,
12 and 4 Information Technology/Customer Service specialists to assist with the Customer
13 Service System replacement project.¹ In 2020, the Company plans to hire 4 Power Line
14 Technician Apprentices, and 2 Information Technology/Customer Service specialists to
15 assist with the Customer Service System replacement project.²

¹ These 8 new hires will account for a 5.5 increase in Full-Time Equivalents ("FTEs") in 2019. See the response to Information Request PUB-NP-054, Attachment A, Schedule B.

² These 6 new hires will account for a 3.5 increase in FTEs in 2020. See the response to Information Request PUB-NP-054, Attachment A, Schedule C.