Page 1 of 1

1	Q.	Do	es Hydro currently have:
2		a.	any policy by which it can refuse to serve an applicant for general service in the
3			Labrador Interconnected System? If so, please disclose this policy.
4		b.	any policy by which it can recover the costs of capital additions to the
5			transmission network from new customers who cause those costs? If so, please
6			disclose this policy.
7		c.	any policy by which it can disconnect an existing customer? If so, please disclose
8			this policy.
9			
10			
11	A.		
12		a.	Hydro has no policies with respect to refusal to serve general service customers
13			aside from its Board-approved Rules and Regulations of Service <sup>1</sup> (see especially
14			sections 3 and 4 of those Rules and Regulations).
15		b.	Please refer to Hydro's response to LAB-NLH-005.
16		c.	Hydro's procedures with respect to disconnecting existing customers are set out
17			in its Board-approved Rules and Regulations of Service <sup>1</sup> (see especially sections
18			11 and 12 of those Rules and Regulations).

<sup>&</sup>lt;sup>1</sup> https://www.nlhydro.com/electricity-rates/current-rates/ as approved in P.U. 24(2017).