1 Q. Please provide the SAIDI and SAIFI statistics for the Labrador East, Labrador West, and Hydro 2 Rural Island for the past five years.

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Tables 1 and 2 below provide the SAIDI and SAIFI statistics for the Labrador East, Labrador West, A. and Hydro Rural Island for the past five years.

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Table 1: SAIFI Planned and Unplanned Outages

	Lab East	Lab West	Hydro Rural (Island)
2015	14.56	7.60	5.06
2016	8.38	2.83	7.21
2017	10.53	9.57	3.64
2018	4.54	19.15	5.71
2019	6.01	5.70	5.03
Average	8.80	8.97	5.33

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Table 2: SAIDI² Planned and Unplanned Outages

			Hydro Rural
	Lab East	Lab West	(Island)
2015	21.98	39.47	12.81
2016	12.04	11.12	18.99
2017	39.32	20.26	17.58
2018	8.68	53.25	23.04
2019	8.31	31.68	13.97
Average	18.06	31.16	17.28

¹ The System Average Interruption Frequency Index (SAIFI) is the average number of interruptions that a customer would experience and is measured as the number of interruptions per customer. It is measured over the course of a year.

The System Average Interruption Duration Index (SAIDI) is the average outage duration for each customer served and is

measured as hours per interruption. It is measured over the course of a year.