

- 1 **Q. What does NP believe to be a reasonable standard of performance for system-wide**
2 **SAIFI and SAIDI?**
3
4 A. Newfoundland Power maintains annual performance targets for both SAIFI and SAIDI to
5 ensure a reasonable level of service reliability is experienced by customers. For more
6 information, please see response to Request for Information CA-NP-023.