

1 Q. **Reference: 2020 Capital Project's Overview Appendix A page A-2 Computer Technology**
2 **System Support and Information Systems Generally**

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4 Has Hydro had discussions with Newfoundland Power regarding sharing of information systems
5 and economies that can be realized, avoiding duplication in reference to technology support
6 systems and information systems.

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9 A. With respect to the project, Computer Technology System Support and Information Systems
10 Generally, referenced in Appendix A of the Capital Projects Overview, Newfoundland and
11 Labrador Hydro ("Hydro") has not had discussions with Newfoundland Power as the projects
12 included are, generally speaking, small in scope and specific to existing software or applications
13 Hydro has in place.

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15 There has been some discussion regarding select information system sharing through another
16 proceeding currently before the Board of Commissioners of Public Utilities; however, that
17 prospect was subsequently deemed to have considerable risk in comparison to the potential
18 benefit that could be delivered to customers. Hydro has not had additional formal discussions
19 with Newfoundland Power regarding the wholesale sharing of technology support and
20 information systems.

21
22 Hydro is currently developing a request for proposals to assess current and future opportunities
23 for technology adoption in its utility operations. This work will form the basis of a Technology
24 Improvement Plan to identify specific solutions and timelines for implementing technology
25 focused on realizing long-term cost savings.