

1 **Q. (Reference Application, EY Report, page 20) Please provide a list of potential CIS**
2 **procurement advisors. Will Ernst and Young be allowed to bid on any of the CIS**
3 **implementation activities?**
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5 A. The services of a Procurement Advisor for Newfoundland Power's Customer Service
6 System Replacement project will be obtained through a competitive tendering process.
7 The list of potential Procurement Advisors includes, but may not be limited to, Gartner
8 Inc., TMG Consulting, Kaihen, AAC Utility Partners, WCG Consulting and Infosys.
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10 As outlined in the Company's *Customer Service Continuity Plan*, the Procurement
11 Advisor will assist Newfoundland Power in completing a competitive tendering process
12 to obtain the services of a System Integrator.¹ Specifically, the Procurement Advisor will
13 provide expertise and best practices in: (i) developing a Request for Proposals to obtain
14 System Integrator services; and (ii) developing a methodology to evaluate vendors'
15 proposals. This will ensure Newfoundland Power selects the least-cost alternative that
16 meets its requirements.
17

18 Newfoundland Power will not prohibit Ernst and Young LLP from providing a
19 competitive bid for System Integrator services.

¹ The System Integrator will work directly with Newfoundland Power and the selected software vendor to perform implementation activities. See the *2021 Capital Budget Application, Volume 1, Customer Service Continuity Plan*, pages 14 to 15.