

- 1 **Q. Please provide a summary of the annua (sic) cost of maintenance and upgrades to**
2 **the CSS up to the present, and compare to the anticipated cost of maintenance and**
3 **future upgrades to the proposed new CIS.**
4
- 5 A. See response to Request for Information NLH-NP-014 for annual operating and capital
6 costs associated with the existing CSS.
7
- 8 See response to Request for Information CA-NP-075 for a summary of past and future
9 operating costs upon implementing a modern Customer Information System.
10
- 11 See response to Request for Information CA-NP-090 for a summary of past and future
12 capital costs upon implementing a modern Customer Information System.