

1 **Q. In its deliberations with EY, did NP ask for different configurations of CISs in order**
2 **to establish a trade-off between different features-cost combinations? Did EY**
3 **suggest such an approach?**
4

5 A. No, Newfoundland Power did not ask EY for different configurations of Customer
6 Information Systems in order to establish a trade-off between different features-cost
7 combinations.
8

9 EY's recommendations for Newfoundland Power focus on selecting a Customer
10 Information System that can deliver the Company's existing business requirements.
11 EY's assessment showed that a modern system will deliver Newfoundland Power's
12 existing business requirements through the base product or standard configuration
13 (i.e. without system customization).
14

15 Specific configurations for successful delivery of Newfoundland Power's requirements
16 will be determined during the procurement stage of the project.