

- 1 **Q. Reference: “2021 Capital Budget Application,” Newfoundland Power, July 9, 2020**
2 **Volume 1, Customer Service Continuity Plan, Attachment 1 “Ernst & Young LLP**
3 **Customer Information System: Assessment Results and Planning**
4 **Recommendations” at p. 24**
5
6 **Recurring annual maintenance and support costs are estimated to be \$1.3 million**
7 **per year. Please provide the breakdown of these costs.**
8
9 A. See response to Request for Information CA-NP-075.