

1 Q. **Reference: NP-NLH-010**

2 The response states “Newfoundland and Labrador Hydro (“Hydro”) applies the General Service
3 CIAC Policy (“CIAC Policy”) approved by the Board of Commissioners of Public Utilities (“Board”)
4 in determining contributions from customers requiring distribution line extensions or three
5 phase upgrades.” In light of: 1) increasing pressure on Island Interconnected Customer rates,
6 and 2) the fact that Island Interconnected Customers pay the larger portion of the rural deficit, is
7 Hydro considering a review of its customer connection policy for isolated systems? If not, why
8 not?

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11 A. Newfoundland and Labrador Hydro (“Hydro”) is not considering a review of its customer
12 connection policy for isolated systems. In accordance with OC299-’80 dated March 31, 1980,
13 Hydro is required to apply the same CIAC Policy for its rural customers as is in effect for
14 Newfoundland Power Inc.