

1 **Q. Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27,**
2 **2021, Volume 1, Section 2, Page 2-38, Lines 12–15.**

3
4 **The evidence states:**

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6 **Newfoundland Power is forecasting an annual increase in labour costs of**
7 **approximately 2.1% from 2019 to 2023. The Company’s weighted labour**
8 **rate inflation is forecast to be approximately 3.1% per year over this period.**
9 **This implies an operating efficiency of approximately 1.0% per year.**

10
11 **How is the implied operating efficiency achieved? Is it the result of reduced full-time**
12 **equivalents or other changes in operating labour?**

13
14 **A. See response to Request for Information PUB-NP-023.**