

1 Q. **Reference: Application**

2 Over the last decade Newfoundland Power has consistently outperformed the Canadian
3 Electrical Association's ("CEA") reliability metrics whereas Hydro has typically underperformed
4 in comparison to the CEA average. Is this because Hydro serves mostly rural and isolated
5 communities which have a much higher cost of supply owing to reduced customer density and
6 remoteness/isolation from the main power grid? Should Hydro strive for reliability metrics that
7 outperform the CEA? Why or why not?

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10 A. Please refer to part d) of Newfoundland and Labrador Hydro's response to CA-NLH-021 of this
11 proceeding.