

1     Q.     Re: Refurbishment of the Fuel Oil Storage Facility

2           Is Hydro able to have fuel delivered in a shorter period than 28 days from the date  
3           of order?

4

5

6     A.     The delivery process under Hydro's current contractual arrangements is outlined in  
7           the Delivery Schedules - Section SC 3 of the fuel supply contract. A copy of the  
8           current contract is provided in Hydro's response to CA-NLH-20. The following  
9           outlines the delivery process:

10

11           The process starts with Hydro furnishing a firm order to the seller at least 25 days in  
12           advance of the requested delivery timeframe of seven days. The seller, within five  
13           working days of receiving this firm order, confirms or denies in writing the desired  
14           delivery date and quantity. The remaining time is required to recommend and  
15           confirm a transport ship which has to meet the requirements of Hydro and the Port  
16           Authority at Holyrood and for the ship to pick up the fuel shipment and make its  
17           delivery at Holyrood. A shipment may be received in a period shorter than 28 days  
18           from the date of order, however under the current contract there are no provisions  
19           for a guarantee of less than 28 days by the seller.