Undertaking 142

Page 156, lines 8-14

Re: NP-NLH-386

Undertake to provide the reason for such an increase in the overtime to 16 million in 2014?

The increase in overtime was primarily related to winter readiness maintenance related activities in Transmission and Rural Operations and Hydro and Thermal Operations. There was a smaller increase in overtime associated with work provided by Corporate Service Departments. Below is a brief summary of the major contributing factors to the \$4.4M increase:

Transmission and Rural Operations

- winter readiness maintenance work;
- direct outage costs response to Sunnyside T1 fire and immediate system security and reliability needs;
- aggressive recovery plan for Preventative and Corrective Maintenance Programs on terminal station assets;
- standby generation staffing and heightened maintenance requirements to ensure reliable customer supply; and
- unplanned critical corrective maintenance work, including the Corner Brook Frequency Convertor (CBFC) T2 failure and the Oxen Pond (OPD) GT1 failure.

Generation

- winter readiness maintenance work.
- coverage for vacancies mostly due to retention challenges in both Thermal Generation and in Bay d'Espoir;
- 2014 outage costs.

Other

work associated with capital program (PETS).

Note after accounting for capital program overtime costs, the increase in operating overtime was \$2.7M.