NLH 2013 Amended General Rate Application
Undertaking - 15 (a)+(b)
Filed: Lept 24, 2015 Board Secretary: Lk.

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SH1	. <b>1</b>		Work Protection Code	
			Implement audit application and commence process audits for electricity operations	
			Review and revise on line refresher course content	
-			Support development ECC electronic work protection software application	NI MINO
6110		Blaile in	Second the State of the State o	
SH2	1	Nalcor	Work Methods	
			Develop, implement work method audit template and commence process audits to assess compliance to corporate standard	
	ļ		Review and revise as necessary a process for reviewing task inventories,	7,11
			critical tasks,task based risk assessments and work methods	
SH3	1	Nalcor	Grounding and Bonding	
			Complete implementation and associated training for Line Operations.	
	<u> </u>			
	<u> </u>		Commence development of corporate standard for plants and stations.	
SH4	i 4	l Nalcor	Safety Culture	
****	j		Continue support of Safety Culture Action Plan reporting groups	
	<del> </del>		Continue delivery of BeSafe Coaching Program workshops	
			Develop and conduct survey to evaluate BeSafe coaching program	
SH5	1	Nalcor	Prevention Awareness/Communication	
			Develop awareness campaign targeting slips/ trips/ fails; hand related	
			injuries; sprains/ strains; and vulnerable workers	
			Continue Public Safety campaign - Electrical Line Contacts and participate	
	ļ		in working group meetings with external parties.	
SH6	1	Nalcor	Occupational Health and Wellness	174.0
Ailt.	1 .	140,000	Develop HCP program evaluation plan and implement 2013 assessment of	
			and compliance to corporate hearing conservation program	
			Develop/Deliver MSI prevention training to field and office workers.	
	╁─┈		Implement 2013 Wellness Works Campaign	
	-	<u> </u>	Rollout and communication of ESRTW Standard Corporate wide	
SH7	2	Nalcor	On Boarding	
			Green Hard Hat Program - Review progress and address gaps/	
	<del> </del>		opportunities Support implementation Local Orientation Standard (LOS)	
	<del> </del>		Develop Local Orientation for Hydro Place as per the LOS and revise	<del></del>
	1		Corporate on-line content	

Safet	v an	d Health	HR/OE Divisional Work plan - 2013 Department: MANAGER (Accountable)	
Rel	Hank	_E(0):1		sponslbl
			Develop and implement standards for Task Observation and Field Safety Interaction	
SH8	2	Nalcor	OHSAS 18001 Develop OHSAS 18001 Manual	
			Develop and implement communication strategy for Standards	
			Identify and develop Standards as required.	
SH9	3 	Nalcor	Fall Protection Pilot electronic fall protection equipment inspection process	
			Develop fall protection audit template and initiate process audit.	
		THE PLANE AND A	Evaluate fall protection rescue requirements as per a recognized standards.	
SH10	 : 3 	   Nalcor	Confined Space Entry	
			Continue to train employees in the confined space entry awareness program as per WHSCC requirements.	
			Develop confined space entry audit template and conduct field compliance audit.	
ine o	 of Bus 	 iness/Divi: 		
SH11	   3	Hydro/CF	Arc Flash and CSMP	
			Support PETS with Implementation of programming and training	
SH12	2	Hydro/CF/ LCP	JS&T Projects	
			Implement Contractor Statistics System for LCP and incorporate statistics into monthly reporting.	
			Investigate Document and Record Control System to meet requirements of OHSAS 18001	
			Investigate building a hazards master system.	
			Continual improvements to SWOP and improve reporting functionality	
			Develop a fall protection and work protection pages on the GRID and migrate appropriate program documentation	

			HR/OE Divisional Workplan - 2013	
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Corp	orate, I	Functional		
ES1	1	Nalcor	EMS Expansion/Implementation	
	-	1141501	Complete 2013 elements of the Oil and Gas EMS gap closure plan.	
			Review potential EMS options in consideration of system structure	
			Review legal and other requirements	
			Complete 2013 elements of the Exploits Generation EMS gap closure	
			plan.  Deliver and post Environmental Policy and Guiding Principles	
			Revise environmental aspects	
			Identify legal and other requirements to aspects.	~~~~
			Define objectives and targets,	
			Finalize environmental management programs.	
			Develop communication procedure	
			Complete environmental management system documentation	
			Finalize standard operating procedures	
			Complete environmental awareness training	
			Implementation of Menihek Generation EMS gap closure plan	
			Review and revise EMS documentation	
			Document control and control of records	
			Complete training, awareness and competence	
			Non-conformance, corrective and preventative action	
			Develop elements for Star Lake integration into Hydro Generation EMS,	
			subject to budget approval	
Line o	f Busir	। ness/Division ।		
	1	Star lake	Complete 2013 Environmental Effects Monitoring Program	
			Finalization of 2012 EEM study report	
		. 92,221,222	Monitor water spillage in Star Brook for fish entrainment if spillage occurs	
	1	Star Lake	Complete 2013 fish stocking program	
			Manage implementation of 2013 fish stocking program	
			In conjunction with Hydro Generation, assess long term contract arrangement requirements	
			miningement regulations	
	2	NE-CF		

			HR/OE Divisional Workplan - 2013			
Envi	Environmental Services Department: MANAGER (Accountable)					
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	1	PETS	Churchill Falls to Labrador West Transmission Line Planning and			
			Construction Monitoring			
	1	PETS	Bay d'Espoir to Chapel Arm Transmission Line scoping of EA and			
			Wilderness Reserve requirements			
	1	PETS	50 - 60 MW Gas Turbine EA requirement			
			20 St. Com Tarantic Entragalientes			
	ļ					
	1	NLH	Holyrood 4 year Air Dispersion Modeling, subject to Holyrood Generating			
	-		Station completing stack sampling			
	1	NLH	Holyrood 5 year Environmental Effects Monitoring Study			
			The state of the s			
			Study design developed and approved by DOEC			
			RFP prepared and Issued  Contract awarded			
			CONTROLL BYONGED			
	1	LCP				
		<u>.                                    </u>				
	2	Exploits	Fish by-pass upgrades - site monitoring			
	2	Exploits	Salmon tagging study			
			Develop RFP and award contract			
			Completed field work  Complete report			
	1	Exploits	Phase II follow-up and remediation			
	1					
	1	Exploits	Grinding Room environmental			
		1 - 1				
	1	Hydro Generation	Provide training on the design and operational requirements of the			
	<del> </del>		Granite Canal Fish habitat Compensation Facilities  Develop training package			
			Present training package to HG staff			
		DETA				
	1	PETS	TL 202 & 206 assessment and monitoring of upgrade work on 50			
			strucutures			

			HR/OE Divisional Workplan - 2013	
Enviro	nme	ntal Se	rvices Department: MANAGER (Accountable)	
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	1	PETS	TL 251 assessment and monitoring of upgrade of 6 structures on Howley causway	
	1	PETS	Develop and Implement a strategy for the identification and mitigation of impacts of construction on bogs and wetlands.	
			Review the Capital Transmission and Distribution work for Identification of sensitive bog and wetlands to develop mitigation strategies to minimize impact.	
			Review the 2014 Capital budget submission for Transmission and Distribution work for Identification of sensitive bog and wetlands to develop migration plans for implementation during the execution year.	
	1	BAF		
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	1	O&G		

			HR/OE Divisional Workplan - 2013	
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orpor	ate/Fu	unctional		
HR1	1	Nalcor	Engagement	
		:	Finalization & Commencement of Employee Engagement Corporate Action Plan (Performance Management & Recognition (2013); Career Development (2014)	
			Continue EES action plan support to 21 Reporting Groups	
HR2	1	Nalcor	Continue Execution of Diversity/Inclusion Action Plan	
			Implement 2013 elements of multi-year action plan with a priority for Training/Education & Awareness	
HR3	1	Nalcor	Implement Hi-Po Talent Management Process for first cohort	
			Formalize the Hi-Po Committee	
			Create list of Hi-Po candidates to develop in 2013	
HR4	1	Nalcor	Review & Complete CI gap closure plans for our Performance Management and Succession Planning processes	
•••			Conduct focus groups	
			Document gaps	
			Develop gap closure strategy	
HR5	1	Nalcor	implement/Embed Nalcor's Leadership Model	
			Complete Branding of Leadership Model	
			Incorporate model into the Talent Management framework for Nalcor	
HR6	2	Nalcor	Implement gap closure actions for the LFP & MDLP	
			Work with the Gardiner Center to eliminate the gaps identified in 2012	
HR7	2	Nalcor	Corporate P&P Review	
			Complete corporate P&P's for HROE	
HR8	2	Nalcor	Insurance Benefits Renewal	
			Prepare Benefit RFP	
			Complete analysis of Responses Renew Insurance Benefit carriers for 2014 & beyond	
HR9	2	Nalcor	Initiate career awareness initiative	
			Subject to funding approval, finalize project and initiate joint career awareness initiative with NL Power	
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			HR/OE Divisional Workplan - 2013	
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HR10	2	Nalcor	LMS Implementation	1000
			LMS system enhancements - work that rolled over from the LMS V2.0 system upgrade. 2. Review and revise the R&R of LMS Training Administrators and Assistances and do follow up training on LMS and CoursePark.3. Plan to roll out LMS to all supervisors once the upgrades are complete.	
HR11	2	Nalcor	Workforce Planning Initiative	
			Design requirements for Workforce Planning Database	
			Participate in Holyrood pilot initiative	
HR12	2	Naicor	Employee Orientation Upgrades	
			Complete planned upgrades to employee orientation	
HR13	3	Nalcor	JDE Reporting Capability	
			Identification (or confirmation) of reporting tool for JDE	
			Launch of new tool subject to final IS approval and funding	
HR14	3	Nalcor	Standard for Training at Nalcor	
			Develop a standard for training initiatives for implementation in 2014	
HR15	3	Nalcor	HRIS Security	
			Complete review of HRIS security gaps & gap closure strategy	
Line of	Busin	ess/Divis	ional and the second	
HR16	1	NLH	HTGS Re-Purposing Initiative	
			Continue to provide focused support for ELAC and development of re- deployment plans	
HR17	1	NLH	GRA	
****		~	Generate Salary Budget 2014	
			Preparation for filing	
			Request for Information(RFI) - Information prepared as required	
HR18	1	CF		
HR19	1	NLH	TRO Eastern	
			Support NLH in review of organization design for TRO Eastern	
HR20	1	EM/LCP		
HR21	1	IS	JDE A93 Upgrade Initiative	
		<del>                                     </del>	Support efforts within IS to launch JDE A93	

		HR/OE Divisional Workplan - 2013	
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2	NLH/CF	Preparation for 2014 collective bargaining	11. 1251
		Gather data from other utilities	
		Gather data from Operations Supervisors/Managers	
		First draft of a bargaining mandate	
2	NLH	Integration of Local 512 with Local 1615	
		Finalize strategy for integration with review by Legal	
		Execute strategy (assuming court case CEP dismissed)	
2	NLH	DSR program execution	
2	NLH/CF	Implementation of a Grievance Management Database (GMD)	
		Implement Module going forward	
	2 2 2	Eank 1.0B. 2 NLH/CF  2 NLH  2 NLH	Resources & Labour Relations Department: MANAGER (Accountable)  Initiative/Deliverable Responsible  NLH/CF Preparation for 2014 collective bargaining Gather data from other utilities Gather data from Operations Supervisors/Managers First draft of a bargaining mandate  NLH Integration of Local 512 with Local 1615 Finalize strategy for integration with review by Legal Execute strategy (assuming court case CEP dismissed)  NLH DSR program execution  NLH/CF Implementation of a Grievance Management Database (GMD)

# HR/OE Divisional Work plan - 2014 Safety and Health Department: MANAGER (Accountable) Ref Rank LOB Initiative/Deliverable

## Corporate/Functional

SH1 1 Nalcor	Work Protection Code
	Monitor compliance audit results and Implement gap closure plans
	Develop and conduct program audit per SHE Committee requirements
	Develop and implement reporting process for audit application
SH2 1 Naicor	Work Methods
	Continue process for tracking and reporting work method progress
	Develop and conduct field compliance assessments  Evaluate work methods process and implement opportunities for improvement
SH3 1 Nalcor	Grounding and Bonding
	Complete corporate standard and training package for plants and stations
	Commence auditing of line operations
	Complete audit application for lines operations
SH4 1 Valcor	Safety Gulture
	Continue support of Safety Culture Action Plan Teams
	Continue delivery of BeSafe coaching program activities
	Develop BeSafe awareness communication materials
SH5 1 Naicor	Prevention Awareness/Communication  Continue injury prevention awareness campaign targeting slips/trips/falls, hand injuries, strains and sprains and driving safety. Incorporate new worker focus.
	Review Dynamic Stretching Program and Implement in lines operations
	Evaluate and implement a training approach for Driving.
SH6 2 Nalcor	Occupational Health and Wellness
	Develop and implement corporate Alcohol and Drug Program
	Complete and implement Respiratory Protection Program
	Complete Hearing Conservation Program compliance assessments and implement gap closure plan
	Commence communication of initiatives/strategy targeting psychological health
	Support the operations with the implementation of the pre-placement and periodic medical standards
	Implement 2014 Welfness Works Campaign
SH7 2 Nalcer	OBSAS 18001
	Conduct baseline readiness assessment
	Continue development of programs and process documents as required
SH8 Z Nalcor	for OHSAS 18001 SMS Critical Training

HR/OE Divisional Work plan - 2014 Safety and Health Department: MANAGER (Accountable) Ref Rank LOB Initiative/Deliverable

Responsible

	Lead Hand Training: Evaluate the need to develop a Corporate Program	
Line of Business/Divi		
SH9 2 Hydro/CF	Contractor Safety Management Program	
	Establish and communicate roles and responsibilities document	
	Establish and implement standard level of safety training and	
	competency requirements for OSRs and PMs.	
SH10 2 / Fydro/EF	IS&T Projects	
	Formalize TRIM requirements	
	Monitor and support team member IS&T projects as per IS&T priority	
	document.	
	Manage SWOP and reporting enhancements as per IS&T priority document.	
SH11 3 Nalcor	Corporate Lifting Program	
Darmon Contract Contr	Initiate development of corporate safe lifting/ hoisting practices	
		·
	Commence implementation	
	Electrical Safety Program	
SHIZ S HAVINO/GR	Review Electrical Safety Program	
Sin/2 Carayone/Car	Review Electrical Safety Program  Continue providing support to PETS regarding Arc Flash initiatives	
	Review Electrical Safety Program  Continue providing support to PETS regarding Arc Flash initiatives  Provide Support to Electricity Operations around Live Line Work	
SH13 3 Naicor	Review Electrical Safety Program  Continue providing support to PETS regarding Arc Flash initiatives  Provide Support to Electricity Operations around Live Line Work  Emergency Preparedness	
	Review Electrical Safety Program  Continue providing support to PETS regarding Arc Flash initiatives Provide Support to Electricity Operations around Live Line Work Emergency Preparedness Support review of local ERPs and provide guidance as necessary	
	Review Electrical Safety Program  Continue providing support to PETS regarding Arc Flash initiatives Provide Support to Electricity Operations around Live Line Work  Emergency Preparedness Support review of local ERPs and provide guidance as necessary Ensure local ERPs bridge into the CERP and all documents are available in the CEOC.	
	Review Electrical Safety Program  Continue providing support to PETS regarding Arc Flash initiatives Provide Support to Electricity Operations around Live Line Work Emergency Preparedness Support review of local ERPs and provide guidance as necessary Ensure local ERPs bridge into the CERP and all documents are available in the CEOC. Fall Protection	
SH13 3 Nalcor	Review Electrical Safety Program  Continue providing support to PETS regarding Arc Flash initiatives Provide Support to Electricity Operations around Live Line Work Emergency Preparedness Support review of local ERPs and provide guidance as necessary Ensure local ERPs bridge into the CERP and all documents are available in the CEOC. Fall Protection Finalize audit template and conduct field compliance assessments	
SH13 3 Nalcor	Review Electrical Safety Program  Continue providing support to PETS regarding Arc Flash initiatives Provide Support to Electricity Operations around Live Line Work Emergency Preparedness Support review of local ERPs and provide guidance as necessary Ensure local ERPs bridge into the CERP and all documents are available in the CEOC.  Fall Protection Finalize audit template and conduct field compliance assessments Develop one day (8 nour) Fall Protection training course as per	
SH13 3 Nalcor	Review Electrical Safety Program  Continue providing support to PETS regarding Arc Flash initiatives Provide Support to Electricity Operations around Live Line Work Emergency Preparedness Support review of local ERPs and provide guidance as necessary Ensure local ERPs bridge into the CERP and all documents are available in the CEOC. Fall Protection Finalize audit template and conduct field compliance assessments Develop one day (8 nour) Fall Protection training course as per Workplace Health Safety Compensation Commission (WHSCC)	
SH13 3 Nalcor	Review Electrical Safety Program  Continue providing support to PETS regarding Arc Flash initiatives Provide Support to Electricity Operations around Live Line Work Emergency Preparedness Support review of local ERPs and provide guidance as necessary Ensure local ERPs bridge into the CERP and all documents are available in the CEOC. Fall Protection Finalize audit template and conduct field compliance assessments Develop one day (8 nour) Fall Protection training course as per Workplace Health Safety Compensation Commission (WHSCC)	

#### HR/OE Divisional Workplan - 2014

Environmental Services Department: MANAGER (Accountable)

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#### Corporate/Functional

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Ref Rank

#### ES1 1 Nalcor EMS Expansion/Implementation

Complete 2014 elements of the Oil and Gas Environmental Management Framework gap closure plan.

Initiative/Deliverable

Develop EMF structure

Develop EMF procedures

Complete 2014 elements of the Exploits Generation EMS gap closure plan.

Develop and document operational controls

Develop manual similar to other Management Areas

Develop and document monitoring and measurement requirements

Develop and document training and awareness procedures

Develop and document and records management procedures

Implementation of Menihek Generation EMS gap closure plan

Document and communicate roles and responsibilities

Complete and document Nalcor employee training and awareness

Verify use of SWOP for environmental non-conformance management

Finalize EMS Manual documentation including applicable SOPs

Develop elements for Star Lake Integration into Hydro Generation EMS

identify corrective actions to address observations and weaknesses identified in 2012 internal EMS audit of integration of Star Lake into Hydro Generation's EMS

Consistency Review of EMS across LOB

Continual Improvement of Hydro Gen EMS

#### ES2 2 Nalcor C

#### Corporate EMS Review

Review applicable scope of Corporate EMS related to Senior Leadership structure

Review Corporate EMS aspects listing and significance determination related to Senior Leadership structural changes

#### ES3 2 Naicor

#### **Development of Environmental Awareness Strategy**

Review of Other Utilities and Best Practice Draft Stratgey

Senior Management Review and Comment

Finalize

Senior Management Sign Off

#### Line of Business/Divisional

#### ES4 1 Star Lake Complete 2014 fish stocking program

Coordinate fingerling release program and reporting with ERMA - complication with proliferative kidney disease incident to be assessed and discussed with DFO to determine whether fingerlings from 2013 hatching can be released

Coordinate response to PKD infection of ERMA brood stock

## HR/OE Divisional Workplan - 2014

Environmental Services Department: MANAGER (Accountable)

		Responsible

			Review proposal for eyed eggs
			Submit eyed-egg proposal to Wildlife for approval
			Formalize ammendments to DFO Authorization
ES5	1	NLH/PETS	Sunnyside ESA and Transformer Replacement
ES6	1	PETS	Churchill Falls to Labrador West Transmission Line Planning and Construction Monitoring
ES7	1	PETS	Bay d'Espoir to Chapel Arm Transmission Line scoping of EA and Wilderness Reserve requirements
ES8	1	PETS	Holyrood Combustion Turbine EA and CofA requirements
ES9	1	PETS	L'Anse aux Loup Diesel Plant Expansion - EA registration and air quality modelling
ES10	1	NLH	Holyrood Air Dispersion Modeling
ES11	1	NLH	Holyrood Environmental Effects Monitoring Study Undertake a spring sampling in April/May Decide on the viability and need for a summer sampling based on Plant operations Meet with consultant to review project progress and outcomes Review and comment on draft report
ES12	2	PETS	Nain Diesel Plant Expansion
ES13	2	PETS	Hopedale Diesel Plant Expansion
ES14	2	NLH	TRO Maintenance Support (Roddicton L1 and L3, Charlottetown, St. Lewis, Grey River, South Brook, Conne River, Bay D'Espoir, Barachoix, McCallum)
ES15	2	NLH	Ramea Fuel Storage Tank
ES16	2	NLH	Oxen Pond/Hardwoods Transformer Replacement
ES17	2	Menihek	
ES18	2	LCP	
ES19	2	Exploits	Grand Falls Dam refurbishment Environmental Assessment Project registration Project release
ES20	2	New Business/N E-CF	
ES21	1	Exploits	Development of industrial waste management program Conduct field assessment and inventory industrial waste Review findings and recommendations with management draft industrial waste management plan

			HR/OE Divisional Workplan - 2014
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ES22	1	Exploits	GF/BF powerhouse spill containment review - Phase II  Conduct field surveys of Exploits River below GF and BF powerhouse Assess river response materials and capabilities within Exploits Generation Document findings and recommendations
E\$24	1	BAF	
ES25	1	Menihek	
ES26	2	Oil & Gas	
ES27	1	NLH/NE-CF	Sustainable Electricity Program Reporting Verification Report preparation and submission Audit of report data management of verification by CEA
ES28	2	NE-CF	
ES29	1	NE-CF	
ES30	2	NE-CF	

		HR/OE Divisional Workplan - 2014				
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1	Nalcor	Engagement				
		1. Continue execution of changes regards to Managing Performance/Recognition				
		Develop and implement communication strategy to highlight career development opportunties within Nalcor				
		3. Continue 2013-2014 EES action plan support to 21 Reporting Groups				
		4. Complete external benchmarking process.				
		5. Develop corporate strategy and action plan based on benchmarking results.				
1	Nalcor	Continue Execution of Diversity/Inclusion Action Plan (D&I Awareness Workshops - 40% of Employees & D&I Supervisory Skills 20% of Supervisors)				
		1. Schedule D&I Awareness Workshop for 40% of employees = 490 employees (May and November)				
		2. Research and update D&I Awareness Workshop Materials				
		3. Delivery Workshops - Target - end of November 2014				
		4. Research and secure delivery for D&I Skills Training for Supervisors				
		5. Schedule 20% of supervisors base for D&I Skills Training = (Fall 2014)				
1	Nalcor	Implement Hi-Po Talent Management Process for first cohort				
		Formalize the Hi-Po Committee				
		Create list of HI-Po candidates to develop in 2014				
1	Nalcor	LMS Implementation (Create ability to do skills gap analysis on key and critical roles X critical technical skills)				
		1. Research work that has been completed to date on technical templates, 2014				
		2. Identify project team - representation from around the system to validate & sign off on information. 2014				
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		·				
2	Nalcor					
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2	Nalcor	Job Evaluation				
		Complete Internal review of Senior Leadership Positions				
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		complete review of job titles				
		Determine scope of work to be completed  Review opportunity to engage consultant to assist				
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HR7	2	Nalcor	Continue to participate in career awareness initiative (Continue participation with partner NL Power)	
			1. Complete Youth Perception Project	
			Recruitment Best Practices Project	
			3. Lesson Plan	
			4.Content Development	
			5. Stakeholder Consultation (Across Multiple Projects)	
			6. Electricity Careers Website Project	
			7. Create / Video Production	
			8. Social Media Strategy	
			9. Promotional Strategy	
HR8	2	Nalcor	Succession Planning (Implement action plan based on 2013 Review)	
			1. Get approval on action plan from 2013 review.	
		/m:	2. Implement plan - more details to follow.	11 Maria 1972
		ss/Division	- Market	
HR9	1	NLH	HTGS Re-Purposing Initiative  Continue to provide focused support for ELAC and development of re-deployment plans	
HR10	1	NLH	GRA	
			Request for Information(RFI) - information prepared as required	
			Refiled evidence (2014 and 2015 forecasts)	
			Preparation for HR Witness Testimony	
LR1	1	NLH/CF	2014 collective bargaining	
			Complete collective agreement negotiations for Operations and Office Workers agreements	
			Prepare for communications to Supervisors/Shops on relevant CA changes	
HR11	2	NLH	Short-Term Planning (Managing Performance in unionized env.)	
			Background analysis of the Issue (BeSafe data, Joanne's work)	
			Create Gap Analysis plan to consult with key stakeholders	
			Implement gap analysis plan Identify suggestions for improvement	
LR2	3	NLH/CF	Implementation of a Grievance Management Database (GMD)	
			Implement Module going forward	
HR12	2	LCP		

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Corpora	te/Fun	ctional	
HR13	1	NLH	Outage & Customer Service Protocol
I			<ol> <li>Revise Power Outage Communication Protocol.</li> <li>Streamline internal process for distribution of outage information.</li> <li>Develop key customer and power outage stakeholder list.</li> <li>Develop protocol for initiating an Energy Conservation Call.</li> <li>Develop training for Internal stakeholders on new outage protocol.</li> </ol>

			HR/OE Divisional Work plan - 2015
Safety	and	Health De	epartment: John Hollohan (Accountable)
Ref	Rank	LOB	Initiative/Deliverable Responsible
Corpo	rate/	 Function	 
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51:12	1	Valcor	Safety and Health Manitoring
			Complete established targets outlined in the 2015 Safety and Health Monitoring
			Plan.  Complete assessments; generate gap closure plan: Work Protection
			Complete assessments; generate gap closure plan: Work Methods
			Complete assessments; generate gap closure plan: Grounding & Bonding
			Complete assessments; generate gap closure plan: Confined Space
			Complete assessments; generate gap closure plan: Fall protection
			Complete assessments; generate gap closure plan: Hearing Conservation
SH2	1	Nateor	Wark Methods
			Support LOB completion of TBRAs/work methods for critical tasks
			Assess work method process; implement OFI and gap closure plan  Support Corporate Work Methods Committee and assist with development of the
W-98000000000000000000000000000000000000	Parcu verrousenscom com	Address of Assessment Assessment	committee initiatives/activities
G-  B	1	Nalcor	Grounding and Bonding
	ļ		Select trainers and conduct train-the-trainer session for plants and stations
	-	_	Deliver training workshops for plants and stations
S-22			
	1	Naicor	Supportive Guiture  Conduct Safety Culture Survey to identify future focus areas. Target employee
	<u></u>		response rate to be 80%
			Continue initiatives around Safety Coaching
			Establish Safety Summit working group and finalize agenda
			Continue support of Safety Culture Action Plan Teams
SH5	1	Nation	Prevention Awareness
			Continue campaign, adjust as needed based on 2014 safety performance including
			information related to at risk safety behaviors
			Prioritize and implement selected recommendations from Line Worker Physical
	<u> </u>		Assessment Project Continue awareness initiatives around driving safety
	1	Nalcor	Standards and Records
			Support regions with implementation of SMS requirements, as per roadmap
			Continue development of Corporate SMS elements as per 2015 plan
			Identify SMS priority areas for 2016 and draft implementation plan
			Complete Q3 external review of safety management system development/status
			and generate gap anlaysis report
			Participate with HR in development of a process to determine training and competency
			Support Internal Audit Department activities related to Work Protection Code
			Participate in Corporate Risk Committee activities as requested
317		Nalcor	Safety and Health Systems

*	HR/OE Divisional Work plan - 2015
New contracts the state of the characteristics of	th Department: John Hollohan (Accountable) DB Initiative/Deliverable Responsible
	Liaise with IS to evaluate and implement recommendations as per Safety and Health IS Application Strategy.
	Work with Safety and Health Team to improve automation of safety reporting and analysis
SH8 Z Nalc	or Electrical Safety Program
	Support high voltage switching refresher training development
	Review the Electrical Safety Program and revise accordingly; update Arc Flash related information and training materials
	Establish working group and finalize agenda for Work Protection Forum
SH9 2 Naic	or Emergency Preparedness, Response and Security
	Maintain CERP program updates and coordinate at least one external drill
	Support security enhancements to Corporate Security Protocol
	Evaluate Violence Prevention Program requirements and commence development
ACCIONATIVAMENTE DIRECTO ANTONIO PER LA SERVIZIO DE LA SERVIZIO DEL SERVIZIO DE LA SERVIZIO DE LA SERVIZIO DEL SERVIZIO DE LA SERVIZIO DE LA SERVIZIO DE LA SERVIZIO DEL SER	Coordinate Nalcor's involvement in Exercise Vigilance 2015; MASAS
SH10 2 Nalc	or Occupational Health, Hygiene and Wellness
	Continue implementation and support of Alcohol and Drug Program
	WHMIS/ GHS: Update online training for SDS; commence updates of SDS Database and communicate changes to the business
	Develop Respiratory Protection Program training awareness package and support program implementation
	Draft Corporate Asbestos Management Program and evaluate electronic database
	Research fatigue management programs and present findings to CSAC for consideration
	Review Hearing Conservation Program: verify program participants; conduct exposure assessments where threshold shifts are evident; and develop online awareness presentation for Course Park
	Continue Wellness works initiatives with a focus on Mental Health issues.
line of Business	Smoking in the Workplace - draft recommendations for smoking in the workplace and present to CSAC; area-specific controls to be determined and planned; continue promotion of smoking cessation initiatives.
SH11 2	Contractor Safety Management Program
	Complete established targets outlined in the 2015 Contractor Safety Management Communications Plan.
	Support PETS with Project Management and Incident Investigation
	Support Contractor Statistics Project Implementation
SH12 3	Lower Churchill Project Support Support Ready For Operations (ROF) Team as required
	Continue delivery SWOP Training and Support

### HR/OE Divisional Workplan - 2015 **Environmental Services Department: Marion Organ (Accountable)** Reference Ranks Rob Unitative/Daliyeable Corporate/Functional Corporate Regulatory Compliance Plan Compile and review plans from other areas (LCP, Hebron, etc.) Host brainstorm session on Regulatory Compliance Plan requirements Develop Regulatory Compliance Plan outline Draft Regulatory Compliance Plan ES2 Corporate **Environmental Awareness Strategy** Review of Other Utilities and Best Practice **Draft Strategy** Senior Management Review and Comment Finalize Senior Management Sign Off Develop Terms of Reference for Environmental Committee **Call for Nominations** Establish Committee Hold Kick Off Meeting ES3 Sustainability Strategy Corporate ES4 2 Corporate Establish an air dispersion working group with the Province Develop a terms of reference Establish Group members Propose priority sites to PPD for CALPUFF Modeling EŞ5 Corporate Roadmap to develop Corporate Waste Reduction Strategy ES6 3 Corporate Roadmap to develop Corporate Guidance on ERP and Training Line of Business/Divisional ES7 LCP ES8 TRO TL 267 - Environmental Assessment Public and Regulatory Consultation Submit EA Registration Document Request to Lieutenant Governor to Revise Park Boundary ES9 CF

#### HR/OE Divisional Workplan - 2015 Environmental Services Department: Marion Organ (Accountable) Ref: ### #Rank##108 initiative/Deliverable IResponsible EMS Milestone - Based on the findings make recommendations to CF Leadership Team on next steps regarding potential entrainment of fish in the powerhouse drainage sumps. Nov 16 ES10 1 CF ES11 Hydro Gen **EERP Testing** Discuss the test scenario and possible execution date(s) with Hydro Generation Safety & Environment Coordinator and other appropriate personnel (i.e OSC) (Target Date: May 31) Plan and develop the test exercise scenario. (Target Date: June 30) Execute the EERP test. (Target Date: August 30) Prepare a final report and submit to appropriate managers and personnel (Target Date: Sept. 30) ES12 1 **Exploits** Approval of Minimum Flow Agreement Compile existing draft agreement and associated procedures Review existing draft agreement and associated procedures with Operation and make any necessary revisions and/or updates Engage DFO with respect to establishing a path forward for finalization Submit relevant documentation to DFO for finalization. ES13 Exploits PCB - Oil Filled Equipment Inventory Compile preliminary listing of oil filled electrical equipment Develop spreadsheet for tracking equipment and associated PCB concentration Verify equipment with field visit to GF, BF, Millertown and Buchans Conduct GAP analysis against PCB regulations Summarize data and provide recommendations for any further action (if required) **ES14** Exploits **Development of Natural Cinder Block Management Program ES15** NLH Hydro Place Fuel Reconcilliation Improvements Review existing dipping and fuel reconciliation process Identify Opportunities for improvement Implement Opportunities for Improvement Review effectiveness of improvements E\$16 BAF BAF **ES17**

			HR/OE Divisional Workplan - 2015
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ES18	1	OG	
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ES19	1	OG	
			·
ES20	1	Star Lake	Complete 2015 fish stocking program
L320	-	Star Lake	Address PKD concerns with DFO
			Coordinate response to PKD infection of ERMA brood stock
			Review proposal for eyed eggs
			Submit eyed-egg proposal to Wildlife/DFO for approval
			Reach Agreement with DFO to confirm requirements for hatchery and
			monitoring
ES21	2	Holyrood	Integration of CT into Holyrood EMS
E321		Holytoou	Review of C of A and assign actions
		<del></del>	Nestew bile of A dire uselli decions
ES22	2	CF	
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ES23	2	CF	
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ES24	2	Exploits	Develop program to track maintenance and/or abatement of lead based paint
ES25	2	Exploits	Environmental Assessment for Grand Falls Dam
<u>.</u>		-	
ES26	2	TRO	Charlottetown Diesel Upgrade
ES27	2	TRO	Ohtoin Cartificate of Approval LiAppa ou Lour
E32/		IKU	Obtain Certificate of Approval - L'Anse au Loup
ES28	3	Exploits	ESA Program (associated asset transfer work)
			Review draft reports for Dec 2014 field program
		1	Scope out 2015 field program
			Initiate/execute field program
			Review/finalize reports

#### HR/OE Divisional Workplan - 2015 **Environmental Services Department: Marion Organ (Accountable)** Ref Rank Los Julianiye/Deliverable eldlerogæji EES29 Menihek ES30 TRO 3 Integration of Wabush Terminal Station into TRO EMS ES31 Hydro Gen **ESA Program** EMS Milestone - Review and decide on target properties, in consultation with Hydro Gen, for 2015 ESA work. May 25 EMS Milestone - Obtain budget estimates from AMEC for ESA program. July 25 Obtain and train OSR EMS Milestone - Complete ESA fieldwork, Oct 25 ES32 TRO ESA Program EMS Milestone - Review and decide on target properties, in consultation with TRO, for 2015 ESA work. May 25 EMS Milestone - Obtain budget estimates from AMEC for ESA program. July 25 Obtain and train OSR EMS Milestone - Complete ESA fieldwork. Oct 25

#### HR/OE Divisional Workplan - 2015 Human Resources & Labour Relations Department: Elaina Janes (Accountable) Refe Renk Initiative/Deliverable Responsible Corporate/Functional HR1 Nalcor **Employee Engagement** 1. Deliver Goal setting workshops to areas. 2. Approve action plans and dashboards for 21 teams. 3. Monitor and report progress of Reporting Group relative to 2015 goals. 4. Evaluate 2016 deliverables against 2015 performance (Q4) Continue Execution of Diversity/Inclusion Action Plan (D&I Awareness Workshops -HR2 1. Nalcor 40% of Employees & D&I Supervisory Skills 20% of Supervisors) 1. Schedule D&I Awareness Workshop for remaining employees (approximately 30%) 2. Schedule 40% of supervisors for D&I Skilis Training (60% total supervisors). 3. Establish support groups for two underrepresented groups. (e.g., women in leadership; women in trades/tech roles). 4. Complete progress evaluation of D&I 5. Refresh strategy and multi-year action plan 6. Establish base line - Identification survey HR3 Nalcor 1 Implement HI-Po Talent Management Process for first cohort 1. Complete strategic context and leadership requirements review (Step 1) Q1. 2. Deliver a high potential committee workshop (Step 2). 3. Define/set criteria and process. 4. Conduct leadership assessments, 5. Evaluate and create list of Hi-Po candidates. 6. Create development plans for Hi-Po's. 7. Monitor and report progress of development. HR4 1 Nalcor Corporate EES Action Plan items Communicate plan/get approval Execute planned activities for 2015 HR5a 1 Nalcor Workforce Planning 1. Review of Best Practice. 2. Define framework to support workforce planning. (Include RACI) 3. Build assessable reports and monitoring tools for areas. 4. Identify gaps and high risk areas. 5. Begin creating gap closure plans. HR5b Nalcor Recruitment - Continuous Improvement Initiative 1. Document "as is process". (Include On-boarding Process) 2. Review of current practice/service delivery model/tools/recent audits 3. Best practice review of similar industries. 4. Identify gaps in Nalcor's practice/tools 5. Create gap closure plan. LMS implementation (Create ability to do skills gap analysis on key and critical roles X HR6 2 Nalcor critical technical skills ) Pre-work - Data Intergity Exercise 1. Expand on key and critical roles by key technical skills. Evaluate and prioritize list. 2. Roll out completed template to users.

#### HR/OE Divisional Workplan - 2015 Human Resources & Labour Relations Department: Elaina Janes (Accountable) initiative/Deliverable Ret Rank 103 Responsible Corporate/Functional 3. Prepare new templates for key & critical roles by key technical skills. 4. Validate templates. 5. LMS updates/maintenance plan-systems review (see HR11 - business systems) 6. Support identifying competency checklist for technical training reflected on HR7 2 Nalcor Corporate P&P Review Complete corporate P&P's for HROE Finance and other functional support areas complete. Operation policies Database uploaded with all new policies. Continue to participate in career awareness initiative (Continue participation with HR8 Nalcor partner NL Power) 1. Launch Website. 2. Social Media Strategy 3. Promotional Strategy 4. Communication / delivery of curriculum 5. French Curriculumn Conversion Career information seminar/workshop – for teachers about the Curriculum Resources. 6. Maintenance Plan for moving forward HR9 3 Nalcor Succession Planning (Implement action plan based on 2013 Review) 1. Create Succession Planning Process for delivery to areas. 2. Defining high risk positions. 3. Work with managers to create targets for their areas. 4. Develop plans as per targets. HR10 3 Nalcor Job Evaluation Complete internal review of Senior Leadership Positions Review methodology used for JE committees Complete review of available JE tools Ensure up to date PD's for all senior management positions (mostly PC eligible) and complete review of job titles Determine scope of work to be completed Review opportunity to engage consultant to assist HR11 Nalcor Business Systems (Process) Reviews Identify Business System Requirements. 1. Define current processes in critical tasks. 2. Improvement reviews (documenting gaps). 3. Set priorities. 4. Create action plans in conjunction with IT. 5. Review and make recommendation re auto feed Line of Business/Divisional HR12 HTGS Re-Purposing Initiative Continue to provide focused support for ELAC and development of re-deployment plans

#### HR/OE Divisional Workplan - 2015 Human Resources & Labour Relations Department: Elaina Janes (Accountable) Refr Rank los Initiative/Deliverable Responsible Corporate/Functional Create process for reviewing/managing positions held as ELAC deployment opportunities Retention Strategy for key critical roles (formal plan) TPO placements continued (training plan to address new skill requirements) Communication plan re coordinated deployment planning re integrated work teams (REO/REI/BTPO). HR13 NLH GRA 1 Request for Information(RFI) - Information prepared as required Issue briefs and binders for HROE categories Preparation for HR Witness Testimony HR14 1 NLH Organization Effectiveness - Long-term Electricity Operations Model 1. Support work process adjustments flowing from PUB outage inquiry or Province's review of the NL electricity system. 2. Support activities of Hydro, LCP and systems operations relating to development of RFO/RFI/BTPO. **HR15** 2 NLH Short-Term Planning (Managing Performance in unionized env.) (See HR4) Background analysis of the issue (BeSafe data) Carry out gap analysis consultation with key stakeholders Create gap analysis plan for implementation in 2016. Identify suggestions for improvement HR16 2 LCP LR1 2 NLH 2014 Collective Bargaining Prepare for communications to Supervisors/Shops on relevant CA changes Delivery of information / distribution of CA's HR17 3 CFL HR18 NLH HR/LR Continuous Improvement (See HR11) 1. Review HR/LR processes re opportunities. 2. Determine 3 areas of focus for 2015 and define accountables. 3. Define data reference points (service metrics) set targets.

			HR/OE Divisional Workplan - 2015
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Corpor	 ate/F	 unctional	
			4. Create Dashboard for measurement.
		•••	5. Create action plans for improvements in each of the areas (3).
LR2	3	NLH/CF	Recommendation on Document management.
			implement plan for document and file management for LR.
HR19	3	Naicor	Code of Ethics Course
			1. Get Development quote from Bluedrop
			2. Build and Test Product - Upload to LMS - Test
			3. Communiciate to Organization - Link to DPR Database
			4. Include in On-boarding Program

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HR1	1	Nalcor	Organizational Effectiveness	
			Implement any outstanding organizational or staffing components of the RFO/RFI/BTPO structure.	
			Support the RFI team in the development of Nalcor's long term electricity ops model.	
			Support NL Hydro in the evaluation and implementation of any organizational or work process adjustments flowing from the PUB outage inquiry or the Province's review of the NL electricity system.	