

1 Q. In Appendix “E” to the Application – the Net Metering Interconnection Agreement,
2 page 5 of 7 at 6.5 Hydro is requesting the right to enter customer’s premises at all
3 reasonable hours without notice to customers to inspect customers’ protective
4 devices and so on.

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6 (a) Does “premises” include a customer’s home and is Hydro suggesting that a
7 person’s home could be entered without notice?

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9 (b) Is Hydro asking the Public Utilities Board to approve an Interconnection
10 Agreement which would allow Hydro to enter a person’s premises without
11 notice? Please elaborate as to how this would work.

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14 A. (a) Section 13 of Hydro’s Rules and Regulations states that a customer “shall
15 provide Hydro will access to the Serviced Premises at all reasonable hours for
16 purposes of reading a meter or installing, replacing, removing or testing its
17 equipment, and measuring or checking the connected load.” If the customer’s
18 Generating Facility causes an issue with Hydro’s system and is negatively impacting
19 other customers on Hydro’s system, Hydro must be able to access the customer’s
20 equipment and, if necessary, disconnect the equipment from Hydro’s system.

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22 If the customer’s equipment is designed such that Hydro can access the customer’s
23 equipment without entering the home, then Hydro would not require the customer
24 to allow Hydro entry to the home. However, if the customer decides to install their
25 generation protective device, meter, or disconnect switch within their home and
26 this is approved by Hydro, then the customer must provide Hydro entry to the

1 home at all reasonable hours to inspect the customer's protective devices and read,
2 inspect and or test meters, or to effect disconnection of the Generating Facility.

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4 Please see Regulation 13 of Hydro's Schedule of Rules and Regulations for more
5 information.

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7 (b) Please refer to Hydro's response to item (a) above.