1	Q.	Are customer impacts a consideration in Hydro's Transmission Line Rebuild Strategy? Do
2		customer impacts relate entirely to reliability or are cost considerations also considered? If so,
3		how are cost considerations taken into consideration?
4		
5		
6	Α.	Newfoundland and Labrador Hydro ("Hydro") does not have a Transmission Line Rebuild
7		Strategy. Hydro manages all of its wood pole transmission lines through its Wood Pole Line
8		Management ("WPLM") Program. Under the WPLM Program, all of Hydro's transmission wood
9		poles and other transmission line components are inspected, treated, and refurbished when
10		deemed necessary based on condition and after comparing the inspections with relevant
11		engineering analysis. The WPLM Program proactively maintains system reliability and reduces
12		overall costs by only replacing deteriorated components, thus minimizing customer rate impacts
13		when compared to rebuilds and extending the life of the transmission line assets.