

1 Q. Does Hydro meet with potential new customers in advance of construction of new facilities to  
2 conduct a technical assessment of the system requirements? If yes, please provide details of the  
3 information obtained through this process and indicate at what stage of the new service request  
4 process Hydro collects this information.

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7 A. Yes. When a customer contacts Newfoundland and Labrador Hydro (“Hydro”) to request a new  
8 service, Hydro will offer to meet with potential new customers, generally before or early in the  
9 construction phase, to conduct a technical assessment of the system requirements. During the  
10 initial meeting(s), information such as the service location, service voltage, service size in  
11 amperage, connected load, estimated demand, requested service date, and any other field  
12 information such as the removal or relocation of existing infrastructure is obtained. In cases  
13 where municipalities, Indigenous governments or organizations, or community organizations  
14 anticipate substantial future load growth requirements, Hydro will collaborate with those  
15 organizations to establish load growth working groups, like the load growth working group with  
16 Nunatsiavut Government.