

- 1 Q. a) Please identify the customers that meet the criteria identified in previous  
2 applications for an exemption to Regulation 17 and provide details on how each  
3 of the customers meet the criteria identified in previous applications for an  
4 exemption to Regulation 17.
- 5 b) Please confirm that Hydro requests an exemption from Regulation 17 for the customers  
6 that do not meet the criteria identified in previous applications for an exemption to  
7 Regulation 17 based on additional load being available. If not, or if there are other reasons  
8 that it may be appropriate to approve the service connection, please explain why an  
9 exemption should be permitted for these customers.
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- 12 A. a) The previously established “special circumstances” where it may be appropriate to approve  
13 service connections and upgrades included: industrial development such as the  
14 manufacture, assembly or processing of tangible merchandise or the extraction of raw  
15 materials; emergency services such as fire departments, hospitals, etc.; and services which  
16 meet a defined need in the community, such as schools, medical clinics, daycare centres,  
17 etc.
- 18 Newfoundland and Labrador Hydro (“Hydro”) is requesting an exemption from Regulation  
19 17 for all the customers identified in its application based on the increased capacity  
20 available to serve new load. As a result, Hydro did not believe it was necessary to perform a  
21 detailed assessment on how each request would or would not meet the criteria identified in  
22 previous applications for exemptions.
- 23 b) Please refer to part a) of this response.