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1 Q. (Reference NLH-NP-042, page 5 of 5, lines 8-10) Please provide details as to how the 2 operation of five downline reclosers during a severe blizzard in January 2020 avoided 3 approximately 3.5 million customer outage minutes without the assistance of field 4 crews. Please provide a detailed explanation. 5 6 A. Downline reclosers are pole-mounted devices that essentially divide a distribution feeder 7 into multiple sections. When a fault occurs downstream of a downline recloser, the 8 recloser will operate automatically to restore service to customers upstream of the device. 9 Without a downline recloser, all customers on a distribution feeder would experience an 10 outage. Downline reclosers can also be operated remotely by the System Control Centre ("SCC"). Once field crews complete repairs on a distribution feeder, the SCC can 11 12 operate a downline recloser to restore service to customers. 13 14 A severe blizzard in January 2020 caused damage to several distribution feeders that 15 resulted in customer outages. During this event, the operation of 5 downline reclosers sectionalized damaged distribution feeders so that only a portion of customers served by 16 those feeders experienced outages, rather than all customers. 17 18 19 The downline reclosers that operated during his event were: 20 21 (i) BCV-03-R2. This downline recloser is located on a distribution feeder served by 22 Broad Cove Substation. Operation of this device avoided approximately 390,000 23 customer outage minutes. 24 25 (ii) WES-03-R2. This downline recloser is located on a distribution feeder served by 26 Wesleyville Substation. Operation of this device avoided approximately 266,000 27 customer outage minutes. 28 29 LEW-02-R2. This downline recloser is located on a distribution feeder served by (iii) Lewisporte Substation. Operation of this device avoided approximately 576,000 30 31 customer outage minutes. 32 33 (iv) HWD-09-R3. This downline recloser is located on a distribution feeder served by 34 Hardwoods Substation. Operation of this device avoided approximately 35 1.1 million customer outage minutes. 36

CHA-02-R2. This downline recloser is located on a distribution feeder served by

Chamberlains Substation. Operation of this device avoided approximately

1.2 million customer outage minutes.