

- 1 **Q. Reference: “2022 Capital Budget Application,” Newfoundland Power, May 18,**  
 2 **2021, Volume 1, Section 7.3, Workforce Management System Replacement**  
 3
- 4 a) **Is extended support available for the Click workforce management software**  
 5 **beyond 2023? If so, was this alternative considered?**  
 6
- 7 b) **Please provide a breakdown of the “Other” costs identified in Table 1, \$240,000**  
 8 **in 2022 and \$685,000 in 2023, for the Workforce Management System**  
 9 **Replacement project budget.**  
 10
- 11 c) **Please provide the basis and/or support on which the estimated replacement cost**  
 12 **was developed.**  
 13
- 14 A. a) No, additional support for Click is not available beyond 2023. Newfoundland Power  
 15 has availed of all extended support options provided by the vendor. In August 2020,  
 16 the vendor notified Newfoundland Power that the development of Click has ended  
 17 and support for Click will expire on December 31, 2023.<sup>1</sup>  
 18
- 19 b) Costs that have been estimated as ‘Other’ include: (i) professional service fees  
 20 expected to be incurred from the vendor or other third parties; (ii) incidental costs  
 21 including travel, accommodation and meals; and (iii) financing costs related to  
 22 interest incurred during construction.  
 23
- 24 Table 1 provides the breakdown of ‘Other’ costs for the *Workforce Management*  
 25 *System Replacement* project.

**Table 1**  
**Workforce Management System Replacement Project**  
**Other Costs**

| <b>Item</b>                                      | <b>2022</b>      | <b>2023</b>      |
|--|------------------|------------------|
| Professional Services                            | \$200,000        | \$600,000        |
| Incidental Costs (travel, accommodations, meals) | \$0              | \$25,000         |
| Finance Charges (interest during construction)   | \$40,000         | \$60,000         |
| <b>Total</b>                                     | <b>\$240,000</b> | <b>\$685,000</b> |

- 26 c) Newfoundland Power completed a survey of Canadian utilities and commissioned a  
 27 third-party market assessment. This information identified potential vendors that  
 28 could provide products with functionality equivalent to that of Click. A Request for  
 29 Information process was then distributed to these vendors. The estimate for the

<sup>1</sup> See Report 7.3, *Workforce Management System Replacement, Appendix A*, page 7, footnote 10.

- 1            *Workforce Management System Replacement* project was based on pricing
- 2            information obtained through this process, and estimates of internal labour and other
- 3            costs based on Newfoundland Power's experience executing similar projects.