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12 13 Reference: "2023 Capital Budget Application," Newfoundland Power Inc., June 29, 2022, Schedule B, p. 9, para. 5 (Distribution Reliability Initiative).

An engineering assessment determined the poor service reliability experienced by these customers is due to equipment failures including corroded or broken conductor, insulator failures, and deteriorated poles.

What percentage of outages is due to each of the particular causes (broken conductor, insulator failure, and deteriorated poles)?

A. Table 1 provides the percentage of customer minutes and customer interruptions on distribution feeder SUM-01 by equipment type.

| Table 1 SUM-01 Outage Breakdown by Equipment Type | | |
|--|---------|---------------|
| Equipment Type | Minutes | Interruptions |
| Support Structure | 61% | 46% |
| Line Hardware | 21% | 21% |
| Conductors | 11% | 24% |
| Protection Equipment | 6% | 8% |
| Transformer Equipment | 1% | 1% |
| Grand Total | 100% | 100% |

Data in this format has only been available since implementation of the Responder

Outage Management System and thus the data in the table only includes outages since
September 2019.