

- 1 **Q. (Reference Application, 2025 – 2029 Capital Plan, page 2) It is stated**  
 2 **"Newfoundland Power has an obligation to provide customers with equitable**  
 3 **access to an adequate supply of power."**  
 4 **a) How does NP define "equitable access"?**  
 5 **b) Does this obligation apply to both NP and NL Hydro?**  
 6 **c) Please provide a comparison of distribution SAIDI and SAIFI for NP and**  
 7 **NL Hydro.**  
 8  
 9 A. a) See part b) of the response to Request for Information CA-NP-297 in relation to  
 10 Newfoundland Power's *2025/2026 General Rate Application*.  
 11  
 12 b) Yes.  
 13  
 14 c) Table 1 provides a comparison of the distribution System Average Interruption  
 15 Duration Index ("SAIDI") and System Average Interruption Frequency Index  
 16 ("SAIFI") for Newfoundland Power and Newfoundland and Labrador Hydro for 2023.

Table 1: 2023 Distribution SAIDI and SAIFI		
Company	SAIDI	SAIFI
Newfoundland Power <sup>1</sup>	2.62	2.04
Newfoundland and Labrador Hydro <sup>2</sup>	16.57	6.28

<sup>1</sup> See the response to Request for Information PUB-NP-037 in relation to Newfoundland Power's *2025/2026 General Rate Application*.

<sup>2</sup> Newfoundland and Labrador Hydro's Service-Continuity SAIDI and Service-Continuity SAIFI were used as measures of distribution performance. See Newfoundland and Labrador Hydro's *Quarterly Regulatory Report for the Quarter Ended December 31, 2023 – Revision 1, Appendix D: 2023 Annual Report on Key Performance Indicators*, pages D-13 to D-14.