

- 1 **Q. (Reference Application, 2025 – 2029 Capital Plan, page 3) It is stated**
2 ***“Providing customers with reliable service requires capital investments to***
3 ***maintain the condition of the electrical system and the Company’s operational***
4 ***response capabilities when outages occur.”***
5 **a) Please identify how much it has cost customers in recent years for NP to**
6 **achieve a SAIDI level that is 40% better than the Canadian average and a**
7 **SAIFI level that is comparable to the Canadian average.**
8 **b) If the Board were to order NP to target a SAIDI level that is comparable to**
9 **the Canadian average, what projects/programs would be delayed or**
10 **eliminated and how much would costs be reduced in the 2025 CBA?**
11 **c) If the Board were to order NP to target a SAIDI level that is comparable to**
12 **the Canadian average, would NP simply slow its response time to**
13 **customer outages, or would NP employ cost-cutting measures?**
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15 **A.** a) Newfoundland Power sets its annual SAIDI reliability target based on the Company’s
16 reliability performance over the most recent five-year period. The Canadian average
17 reliability performance is not used in determining the Company’s SAIDI reliability
18 target. Therefore, Newfoundland Power is unable to provide the data as requested.
19
20 b) Newfoundland Power cannot offer details as to how it would proceed in this
21 hypothetical scenario or what the impact on costs would be. Any action taken by the
22 Company would be in the context of an actual Board order and relevant context. For
23 more information, see the response to Request for Information CA-NP-015.
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25 c) The Company cannot offer details on how it would proceed under this hypothetical
26 scenario. Reliability is a lagging performance indicator that is reflective of several
27 factors, including the attributes of the utility’s service territory, asset management
28 practices, design and construction standards, overall operational response, and
29 weather events occurring in the service territory. In Newfoundland Power’s view,
30 intentionally allowing reliability to degrade would be more costly than maintaining
31 current levels of reliability. For more information, see the response to Request for
32 Information CA-NP-015.