

Information Systems

Q. Reference: "2025 Capital Budget Application," Newfoundland Power Inc., June 28, 2024, Supporting Materials, Information Systems: 6.2.

a) In the project cost breakdown, there is no allocation for contract labour support. Are all costs proposed inclusive of system setup, data migration, and testing?

b) It is understood that an external consultant (AMCL) has been retained for general asset management support. What are the costs to date for all AMCL support services, and what future costs are anticipated for AMCL and other similar consultants engaging in the asset management improvement process?

c) The current project schedule shows final deployment in Q4 2026. Based on the various risks highlighted by Newfoundland Power, will a mitigation plan be established should the project not achieve full implementation prior to the current software becoming unsupported?

A. a) Yes, all costs proposed are inclusive of system setup, data migration, and testing. The project cost breakdown is provided in Table 1 of report *6.2 Asset Management Technology Replacement*. This cost breakdown includes all external contractor and implementor costs.

b) To date, Newfoundland Power has paid \$486,000 in consultant fees in relation to the asset management review, which began in 2022. This includes fees paid to AMCL as well as other contractors for conducting a gap analysis, training, a pilot project and providing general asset management support services. The Company is currently developing an implementation plan that will consider anticipated consultant fees.

c) Yes, a short-term mitigation plan will be developed during the initialization project phase should unforeseen circumstances delay the project. This will support the Company's current asset management practices until the technology replacement project is complete.