

1 **Schedule B 2025 Capital Projects and Programs Over \$750,000**
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3 **Q. Page 130, VHF Radio System Replacement.**

4 **a) Did Newfoundland Power complete an assessment of alternatives prior to**
 5 **deciding to pursue satellite PTT technology.**

6 **b) On page 131 Newfoundland Power states that "The vendor has informed**
 7 **the Company that the current system will be shut down in June 2024."**
 8 **Please provide details on the measures Newfoundland Power has taken so**
 9 **as to have a means of backup communications and truck-to-truck**
 10 **communications from June 2024 until the purchase of satellite PPT**
 11 **devices?**

12
 13 A. a) Newfoundland Power considered several alternatives prior to the decision to pursue
 14 a satellite PTT solution to replace the existing VHF radio system. The alternatives
 15 considered included deferral, maintaining the existing system, replacement with an
 16 alternate vendor, joining the Government of Newfoundland and Labrador P25
 17 system, and a satellite PTT solution. The alternatives are described below.

18
 19 *Deferral*

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 21 Deferring the project beyond 2025 would pose safety risks and operational
 22 challenges. The VHF system provides backup communication in emergency
 23 situations. Without it, risk is imposed on Newfoundland Power employees' safety,
 24 and as well as customer reliability.

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 26 *Maintaining Existing System*

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 28 The current VHF system is owned and operated by Bell Canada ("Bell"). Bell will not
 29 maintain the existing system as it introduces the new P25 provincial radio system. As
 30 such, maintaining the existing system is not an option.

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 32 *Replace with an Alternate Vendor*

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 34 The existing trunked radio system was initially installed as a joint project between
 35 Newfoundland Power, Newfoundland and Labrador Hydro, and the Newfoundland
 36 and Labrador Department of Transportation. As such, the initial capital cost to build
 37 the system was shared between the three user groups. Both other user groups are
 38 pursuing independent replacements of the VHF radio system. Replacement of the
 39 existing trunked radio system with a system provided by another vendor is not a
 40 viable option as the capital cost to develop a new system with a different provider
 41 would far exceed alternative options.

42
 43 *P25 System*

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 45 Newfoundland Power evaluated the P25 system currently being constructed by Bell
 46 and the Government of Newfoundland and Labrador. The coverage provided by the
 47 P25 system is diminished as compared to the existing system. Additionally, the P25
 48 system uses aspects of Bell's core infrastructure. As Newfoundland Power's primary

1 method of communication is Bell's cellular network, there would be a common point
2 of failure between the primary and backup communication methods under this
3 option.
4

5 Based on the concerns above, in addition to preliminary cost estimates, this
6 alternative was not considered least cost and does not meet Newfoundland Power's
7 needs.
8

9 *Satellite PTT Solution*

10 Capital cost estimates provided to adopt the satellite PTT system are least cost when
11 compared to other viable alternatives. In addition, a satellite solution is not as
12 hindered by geography as a radio system. A satellite PTT device requires a line of
13 site to the geostationary satellite to communicate and thus provides more reliability
14 in emergency scenarios. It would also operate independently of the provincial
15 electrical grid and thus power outages would not have any effect on the system.
16
17

18 Consistent with the results of this analysis, Newfoundland Power proposed a satellite
19 PTT solution for implementation in 2025
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- 21 b) Since the submission of Newfoundland Power's *2025 Capital Budget Application*
22 there have been ongoing discussions with the vendor on when a formal shutdown
23 will occur. The date provided for a shutdown of the existing radio system was
24 December 31, 2024. However, it was also communicated that the system may be
25 available up to March 31, 2025, until the vendors contract for that particular radio
26 frequency ends.
27

28 There is an ongoing pilot project with a satellite PTT system in two of Newfoundland
29 Power's operating regions to test functionality in known cellular and existing radio
30 dead spots, as well as to familiarize employees with the radios and the management
31 system. As such, there will be several devices at Newfoundland Power's disposal in
32 the event of a cellular outage during the procurement process.