

6.2 Asset Management Technology Replacement

Q. Page 6. What happens to work requests that are not approved and incorporated into work orders?

A. Work requests result from a process of identifying, addressing and resolving asset deficiencies through asset management technology. When an asset deficiency is identified, a work request is created with a description of the corrective action. Work requests are reviewed and, if corrective action is warranted, the requests are approved and incorporated into a work order.

Work requests that are not approved are assigned a "cancelled" status.