

1 **Section 2: Customer Operation/Operating Costs**
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3 **Q. (Section 2, page 2-27) It is stated “*Newfoundland Power’s operating efficiency has***
4 ***primarily been advanced over the last decade through the effective deployment of***
5 ***technologies.” Is it accurate to say that the deployment of those technologies is***
6 ***largely realized through Newfoundland Power’s capital expenditures?***
7

8 **A.** Yes, operational systems and technologies implemented by the Company are filed with
9 the Board as part of Newfoundland Power’s annual capital budget applications.