

1 **Rules and Regulations**

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3 **Q. (Rules and Regulations, para. 7(i)) In what percentage of cases does Newfoundland**
4 **Power not use demand meters to measure demand, and why?**

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6 A. Newfoundland Power's Domestic Service rate classes do not include demand charges. As
7 a result, the Company does not use demand meters to determine billing for its Domestic
8 Service customers.

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10 General Service customers that are metered are required to have a demand meter. General
11 Service Rate #2.1 customers receive service that is either: (i) unmetered; (ii) single phase;
12 or (iii) three phase.¹ As of December 31, 2023, Newfoundland Power had 2,098
13 unmetered General Service Rate #2.1 customers. This represents approximately 9% of
14 Newfoundland Power's General Service Customers.²

¹ These customers have energy consumption that is relatively low and constant and can be readily determined without metering. This includes customers such as traffic signals, bus shelters, and signs. See Newfoundland Power's *Schedule of Rates, Rules & Regulations, Effective July 1, 2023*, Section 2. *Classes of Service*, paragraph (c), and page 23.

² As of December 31, 2023, Newfoundland Power had 24,516 General Service customers (2,098 / 24,516 = 0.086).