

1 **Volume 2: Cost of Service Study**
2

3 **Q. It is stated (CA-NP-032 pertaining to 2024 Capital Budget Application) “The supply**
4 **point of any Newfoundland Power customer is considered the point at which the**
5 **customer is metered. While multiple customers may receive service from the same**
6 **substation, transmission line, distribution feeder, or other infrastructure,**
7 **Newfoundland Power customers do not share a supply point.”**

8 **a) Please verify the accuracy of this statement, or correct as necessary.**

9 **b) How does Newfoundland Power define a supply point?**

10 **c) How does Newfoundland Power define a metering point?**

11 **d) How does Newfoundland Power modify billing data when the metering point is**
12 **not at the supply point?**

13
14 **A. a) The revised statement, CA-NP-032 (1st Revision), is provided below:**

15
16 *The supply point of any Newfoundland Power customer is considered the*
17 *point at which power and energy is delivered from the Company's*
18 *facilities to the Customer's electrical system.¹ This is the location where*
19 *Newfoundland Power facilities connect to the customer supplied*
20 *facilities. A customer's supply point is typically located near the*
21 *customer's meter. One supply point can supply multiple customers.*

22
23 **b) See part a).**

24
25 **c) A metering point is the point where power and energy is measured for the purpose of**
26 **billing a customer.**

27
28 **d) Metering is normally at a secondary distribution voltage level but may, at the option**
29 **of the Company, be at the primary distribution level. When metering is at the primary**
30 **distribution voltage (4 – 25 kV) the monthly demand and energy consumption is**
31 **reduced by 1.5%.²**

¹ See Newfoundland Power's 2025/2026 General Rate Application, Exhibit 12, Regulation 5 – Service Standards – Metered Services and Regulation 9 - Charges.

² See Newfoundland Power's 2025/2026 General Rate Application, Exhibit 12, Regulation 5 – Service Standards – Metered Services and Regulation 7 – Metering.