

- 1 **Q. (Reference CA-NP-008)**
2 **a) What is the difference between Newfoundland Power’s asset management**
3 **process and its distribution planning process? How are the two processes**
4 **correlated?**
5 **b) Is it necessary to have two separate processes or could they be combined into one**
6 **process?**
7 **c) Does Newfoundland Power have a distribution code covering the following**
8 **topics: customer connections, distribution network planning, distribution**
9 **operations and retail metering?**
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11 **A.** a) Newfoundland Power’s “asset management process” broadly encompasses all
12 strategies, plans and processes across each of the Company’s asset classes. The
13 distribution planning process, which is primarily captured by the Company’s
14 Distribution Planning Guidelines, outlines planning criteria such as equipment
15 ampacity, cold-load pickup, voltage limits, power quality, and harmonics. Essentially,
16 the Company’s asset management processes are related to the physical condition of
17 assets, while its distribution planning processes are related to the electrical
18 characteristics of equipment.
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20 b) See the response to part a).
21
22 c) Yes. Newfoundland Power’s *Service & Metering Guide* provides Newfoundland
23 Power’s policies and procedures regarding service and metering standards. This guide
24 outlines the technical requirements the customer must meet before Newfoundland
25 Power can establish an electrical service connection. The *Service & Metering Guide*
26 is publicly available on Newfoundland Power’s website.