

- 1 **Q.** (Reference NLH-NP-050) It is stated *“The Company’s capital planning process is a*
2 *deliberate effort to balance the cost and reliability of service provided to customers. As*
3 *such, there are no incremental costs to customers to continue receiving current levels*
4 *of reliability.”* Please cite references from other jurisdictions and industry groups
5 **that there is no incremental cost associated with maintaining current levels of**
6 **reliability.**
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- 8 A. Part c) of Request for Information NLH-NP-050 asked, “Does Newfoundland Power
9 believe that ratepayers incur incremental costs to receive better-than-average reliability
10 compared to that required to achieve average Canadian reliability?”
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- 12 Newfoundland Power’s view that its customers do not incur incremental costs “to receive
13 better-than-average reliability compared to that required to achieve average Canadian
14 reliability” is based on the Company’s assessment of its own reliability performance and
15 impact on customer rates over the long term. The statement is not intended to be broadly
16 applicable to other utilities or jurisdictions. As such, there are no references available
17 from other jurisdictions and industry groups.