

1 **Q. (Reference PUB-NP-009) Why is SAIDI included in the Corporate Performance**  
2 **Measures but not SAIFI? Have customers expressed greater concern with the**  
3 **duration of outages than with the number of outages?**  
4

5 A. See part b) of the response to Request for Information PUB-NP-147.  
6

7 The Company does not have data on whether customers are more concerned with the  
8 duration of outages or the number of outages.