

- 1 **Q. (Reference PUB-NP-056) The response indicates that use of technology contributes**
2 **to improved operational response and reliability. Would smart meters improve**
3 **Newfoundland Power’s operational response times?**
4
- 5 A. Newfoundland Power is unable to provide commentary on the degree to which the
6 implementation of Advanced Metering Infrastructure (“AMI”) meters would improve the
7 Company’s operational response times.
8
- 9 Newfoundland Power observes that certain AMI meters can provide outage and power
10 restoration notifications.¹ New Brunswick Power outlines that one benefit of its
11 conversion to AMI is quicker notification of outages which could reduce response time.²

¹ See U.S. Department of Energy: Office of Electricity Delivery and Energy Reliability’s *Advanced Metering Infrastructure and Customer Systems: Results from the Smart Grid Investment Grant Program*, September 2016, page 25.

² See New Brunswick Power, *Advanced Metering Infrastructure (AMI) Project*. Retrieved March 24, 2024 from [ami-project-quarterly-status-report quarter-ending-2022-12-31 enpdf.pdf \(nbpower.com\)](https://www.nbpower.com/ami-project-quarterly-status-report-quarter-ending-2022-12-31-enpdf.pdf).