

1 **Section 2: Customer Operations/Operating Costs**  
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3 **Q. Reference: “2025/2026 General Rate Application,” Newfoundland Power Inc.,**  
4 **December 12, 2023, vol. 1, Evidence, sec. 2.4.1, p. 2-35, Table 2-9.**  
5 **Please provide the specific drivers of the increases in overtime costs year-over-year**  
6 **for 2024 to 2026 Forecast.**  
7

8 A. Overtime labour costs reflect an average of the amount of overtime labour required over  
9 the last three years, adjusted for labour inflation over the 2024-2026 forecast period.<sup>1</sup>

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<sup>1</sup> See the *2025/2026 General Rate Application, Volume 1, Application, Company Evidence and Exhibits, Section 2.4 Operating and Capital Costs*, page 2-31, footnote 57.