SECTION 2: CUSTOMER OPERATIONS/OPERATING COSTS

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- Q. Reference: NLH-NP-028 and NLH-NP-036
 - Similar to Table 1 provided in Newfoundland Power's response to NLH-NP-028, please provide a detailed breakdown of the increase from 2022 Actual to 2026 Forecast and a specific explanation of costs included in each category listed in NLH-NP-036:
- 8 i) Vehicle expenses;
- 9 ii) Travel;
- 10 iii) Miscellaneous;
- iv) Education, Training and Employee Fees; and
 - v) Vegetation Management.

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A. Table 1 provides the increase in costs in each of the categories requested from 2022 to 2026 forecast.¹

Table 1: Increases in Non-Labour Categories Requested 2022 vs. 2026 Forecast (\$000s)

Description	Amount
Vehicle Expenses ²	28
Travel ³	97
Miscellaneous ⁴	224
Education, Training and Employee Fees ⁵	132
Vegetation Management ⁶	202
Total	683

See the response to Request for Information PUB-NP-141 for further details regarding travel, education, training and employee fees, and vegetation management.

The increase in vehicle expenses is primarily due to inflationary increases, partially offset by a forecast decrease in fuel prices.

The increase in travel expenses is primarily due to inflationary increases and lifting of restrictions related to the COVID-19 pandemic.

The increase in miscellaneous expenses is primarily due to inflationary increases and increased conservation and demand management outreach activities following lifting of restrictions related to the COVID-19 pandemic. For additional information, see the response to Request for Information PUB-NP-025.

The increase in education, training and employee fees is primarily due to inflationary increases and lifting of restrictions related to the COVID-19 pandemic. It also reflects changes in the Company's workforce demographics. See part e) of the response to Request for Information PUB-NP-018.

⁶ The increase in vegetation management expenses is primarily due to inflationary increases.